

The management of **STOA Ltd.**, represented by the Managing Director, officially declares its **QUALITY POLICY**, which is aimed at:

PRODUCTION OF HIGH QUALITY COMPONENTS OF BILDA® SUBSTRUCTURE FOR FIXING AND MODELLING OF RAINSCREEN VENTILATED FACADES ON BUILDINGS WHICH MEET THE TECHNICAL REQUIREMENTS AND THE REQUIREMENTS OF THE CLIENTS, AND BRING MAXIMUM BENEFITS FOR THE ORGANIZATION, FOR BALANCED SATISFACTION OF THE INTERESTED PARTIES AND MINIMIZATION OF RISKS.

For the effective implementation of the quality policy the management has defined the following main areas of its activities:

- Communication, clarification and implementation of the quality policy and quality objectives in the Organization and ensuring their accessibility for interested parties;
- Continuous improvement of the Quality Management System and ensuring successful adaptation to the changing environment;
- Effective use of the available material, human and financial resources according to the needs of the Organization and the Clients;
- Optimization of the processes – adequacy, appropriateness, awareness of quality in accordance with the requirements of the Client;
- Taking strategic and operational decisions based on facts, and achieving balance between the desired / possible parameters;
- Continuous improvement of the services offered through the accumulation and implementation of skills, training and practical experience by the team of the Organization;
- Ensuring and maintaining staff motivation and commitment to the job of every employee for the achievement of good results;
- Enhancing and maintaining the competitive advantages of the Organization and its Clients;

In my capacity as Managing Director of STOA Ltd.

I HEREBY DECLARE

**MY PERSONAL COMMITMENT AND RESPONSIBILITY FOR IMPLEMENTING
THE STATED POLICY OF QUALITY.**